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- What motivated practices to deliver QOF measures?
- Did the QOF change the organisation and delivery of incentivised care within practices?
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The study used ethnographic methods to provide an in-depth understanding of the dynamic nature of practice responses to contract incentives and the ways in which these responses were shaped by, and in turn shaped, particular practice environments. The fieldwork was conducted in two stages:
- Focus groups in three Scottish Health Boards with 22 GPs, practice nurses, practice and Health Board managers to orient us to key issues;
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